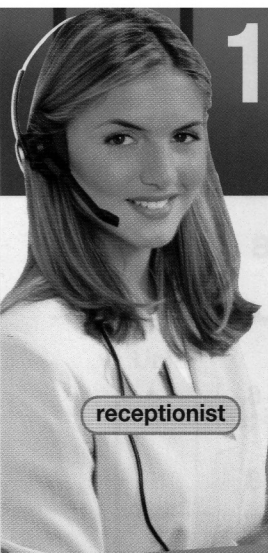
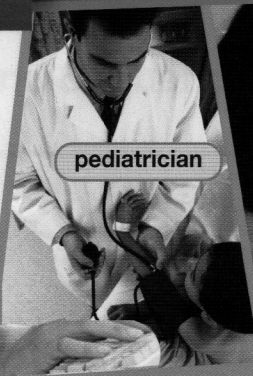


1

Hospital Staff



receptionist



pediatrician



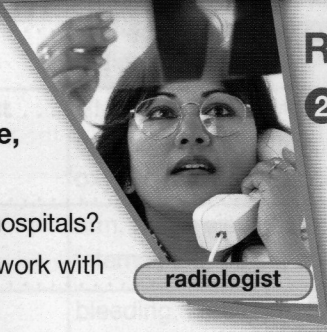
obstetrician



surgeon



cardiologist



radiologist

Get ready!

1 Before you read the passage, talk about these questions.

- 1 What jobs do people have in hospitals?
- 2 Which employees do nurses work with most often?

Where do you need to go?



MERCY HEART HOSPITAL DIRECTORY

FIRST FLOOR

Robert Gibbons
Receptionist
See for: Visitor
Information: *Main Lobby*

Dr. Frank Fabrizio
Radiologist
See for: X-rays, MRI
scans: *Rm. 113*

Lisa Kirby
Lab Technician
See for: Analysis, Test
Results: *Rm. 125*

Susan Devlin
Pharmacist
See for: Prescription Drug
Pick-up: *Rm. 129*

SECOND FLOOR

Dr. Leslie Gupta
Cardiologist
See for: Heart Disease,
Heart Surgery: *Rm. 231*

Dr. Terry David
Pediatrician
See for: Children's Health:
Rm. 200

THIRD FLOOR

Dr. James Lottner
Anesthesiologist
See for: Surgery Pain Relief
and Preparation: *Rm. 312*

Dr. Stacey Walters
Chief **Surgeon**
See for: Surgical
Procedures: *Rm. 323*

FOURTH FLOOR

Dr. Jared Cho
General Practitioner
See for: General Medicine:
Rm. 403

Dr. Regina Beverly
Obstetrician
See for: Pregnancy:
Rm. 408

Reading

2 Read the hospital directory. Then, choose the correct answers.

- 1 What is the purpose of this document?
 - A locating hospital departments
 - B listing available staff positions
 - C helping people find hospital staff
 - D providing employees' contact information
- 2 Who is best qualified to examine a sick five-year-old?
 - A a receptionist
 - B a lab technician
 - C a pharmacist
 - D a pediatrician
- 3 What can you infer about patients being prepared for heart surgery?
 - A They see the general surgeon last.
 - B They are treated by Dr. Gupta.
 - C They have their operations on the first floor.
 - D They must visit doctors on multiple floors.

Vocabulary

1 Match the words or phrases (1-7) with the definitions (A-G).

- | | |
|-----------------------|-------------------|
| 1 __ lab technician | 5 __ radiologist |
| 2 __ surgeon | 6 __ receptionist |
| 3 __ anesthesiologist | 7 __ cardiologist |
| 4 __ pharmacist | |

- A a person who prepares drugs and medicine
- B a person who uses imaging technology
- C a heart specialist
- D a person who analyzes samples
- E a person who cuts open the body in operations
- F a person who prevents patients from feeling pain
- G a person who welcomes visitors and answers phones

- 4 Fill in the blanks with the correct words or phrases from the word bank.

Word BANK

pediatrician general practitioner
obstetrician

- 1 A(n) _____ observes and treats pregnant women until they give birth.
- 2 Parents often take a long time to choose their child's _____.
- 3 For small problems like a cold, see a(n) _____ instead of a specialist.

- 5 Listen and read the hospital directory again. Where can you pick up your medicine from?

Listening

- 6 Listen to a conversation between a nurse and an obstetrician. Mark the following statements as true (T) or false (F).

- 1 ___ The man needs to look at x-rays.
- 2 ___ The radiologist works on the third floor.
- 3 ___ The woman directs the man to the receptionist.

- 7 Listen again and complete the conversation.

Nurse: Excuse me, Dr. Beverly? Hi. I'm Mark. I'm a new 1 _____ here.

Obstetrician: Hey, Mark. What can I do for you?

Nurse: I have these 2 _____ for Dr. Cho's patient. He wants Dr. Fabrizzio to take a look at them.

Obstetrician: The 3 _____? He's on the first floor somewhere.

Nurse: Do you happen to know the actual 4 _____?

Obstetrician: No, but the 5 _____ in the lobby will.

Nurse: Okay. This 6 _____ is so confusing!

Obstetrician: I know the feeling. You'll get used to it.

Speaking

- 8 With a partner, act out the roles below based on Task 7. Then, switch roles.

USE LANGUAGE SUCH AS:

I'm a new nurse here.

I have these ...

He's on the ... floor somewhere.

Student A: You want to find someone who works in the hospital. Ask Student B questions to find out:

- floor number
- room number
- where to find additional help

Student B: You are an employee at the hospital. Answer Student A's questions.

Writing

- 9 Use the conversation from Task 8 to fill out some entries in a hospital directory.



Hospital Directory

Name: _____

Job Title: _____

Job Duties: _____

Name: _____

Job Title: _____

Job Duties: _____

